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| **S.No.** | **FAQs** |
| 1 | **Where is the hotel located? (Driving direction, explain with milestones etc.)** |
|  | Darbhanga ghat, near Dashashwmedh Ghat, Godowalia, Varanasi |
| 2 | **In case of a medical exigency, can the doctor be called?** |
|  | Yes |
| 3 | **Where is nearest medical shop?** |
|  | Godowlia crossing |
| 4 | **Where is the nearest Hospital?** |
|  | Marwari Hindu hospital, 0.5 Kms and 10 mins. |
| 5 | **Which is the closest Market?** |
|  | Dashashwamedh, Godowlia |
| 6 | **Are there any recreation for Kids?** |
|  | Yes. Board games are available at Reception on request |
| 7 | **what is the recreation for adults…sports etc?** |
|  | Heritage tours, Boat rides, live instrumental music at Palace in morning & evening both |
| 8 | **What can we expect from this hotel?** |
|  | Heritage Hotel, Palacial Structure, Feel of Indian Mythology, Spritual Sense, Meditate to rejuvenate it’s a divine luxury. |
| 9 | **Is Hotel accessible by vehicle** |
|  | No. Palace is located on the bank of Ganges river and it is not accessible by a vehicle |
| 10 | **Does Hotel have a Parking** |
|  | No |
| 11 | **Is Hotel disabled friendly** |
|  | No. Being located on the bank of river, guests have to use a staircase making it inaccessible for a wheel chair. |
| 12 | **How is the hotel suitable for a couple on leisure / honeymoon?** |
|  | They can enjoy a stay next to Ganges river with river view room |
| 13 | **Does Hotel serve Non-Veg. food and alcoholic beverage?** |
|  | No. Being on the bank of Holy river Ganges we don’t serve either non-veg. food or alcoholic beverages |
| 14 | **Where can I get cigarettes in the hotel?** |
|  | It is not available in Hotel. Available at shops near-by to Hotel. |
| 15 | **Which is the best time to visit Varanasi** |
|  | October through April is the best time to visit Varanasi. For all Far East nationals even summers and monsoon are good. |
| 16 | **Are the pets allowed?** |
|  | No |