Travel Information: April 13, 2020

The COVID-19 situation is developing around the world and Rosewood Phnom Penh is operating to the highest levels of health and safety vigilance, working in accordance with local and international authority advisories.

We have additionally intensified precautionary health measures at Rosewood Phnom Penh. These include:

* Hourly cleaning and disinfection of public areas and common touch points
* Providing surgical masks and hand sanitizers to all guests and associates
* Mandatory temperature checks for all guests and associates

Also, we wish to inform you about the following changes to our operations:

* Brasserie Louis, Iza, Zhan Liang, Sora, and Living Room are open while Cuts is closed until further notice.
* Sense, A Rosewood Spa, the fitness center, swimming pool, steam room, sauna and vitality pools are open for residence guests.

Our reservation and cancellation policy provides you with more flexibility and peace of mind when booking accommodations at Rosewood Phnom Penh, with a free cancelation until 6 p.m. on day of arrival for individual reservations, booked directly with Rosewood Phnom Penh.

The safety and well-being of our guests and associates are of the utmost priority. We have implemented these precautionary measures based on guidelines issued by the Ministry of Health and the World Health Organization (WHO). We remain vigilant and will continue to closely monitor the situation, staying in direct contact with relevant government and health officials in Cambodia.

Should you have any further questions or queries, please contact us on +855 23 936888.

Thank you for your continued loyalty and we look forward to welcoming you to Rosewood Phnom Penh.

Please note that this page will continue to be updated with the latest information.

\*Terms & Conditions

* For individual reservations booked directly with Rosewood Phnom Penh:
  + Waived cancellation fee until 6 p.m., Phnom Penh time, on arrival date
  + Terms apply to all published rates with the exception of Advance Purchase rates
* For reservations made via third parties, including online travel agents, travel professionals or as part of a group booking, please contact your booking provider or meeting planner for additional information on their policies.