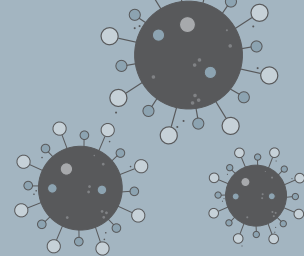


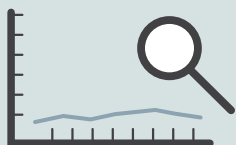
What to know about travelling to Botswana with **DESERT & DELTA SAFARIS** *Post Covid-19 Lockdown*



IS IT SAFE TO TRAVEL TO BOTSWANA? **YES!**



Botswana has one of the lowest number of cases on the whole continent.



The Botswana government has taken drastic measures from the outset including a stringent lockdown to ensure the containment and reduction of the spread of Covid-19. As part of containment measures, wearing of masks has been made mandatory in public and the country divided into Zones to help control any potential spread. Data collection and health protocols have been legislated for public offices and private businesses.



Covid-19 thrives in densely populated areas and can be transmitted quickly at close range through the movement and frequent contact between people. Botswana is one of the best places to come and visit with its huge land mass and low population of 2.3 million people. This gives a density of 4 people per km² compared with 400 people per km² in England for example.



Botswana is renowned for the low number of tourists and with our small number of rooms and vast open parks, reserves and concessions, a safari with us is not just low risk but a perfect destination to rejuvenate the soul.

IF LOCKDOWN WAS TO BE RE-IMPOSED BY THE BOTSWANA GOVERNMENT WHILE I AM ON SAFARI WITH DESERT & DELTA SAFARIS, WHAT WOULD HAPPEN?

When our last lockdown was imposed the country was given a week to prepare for lockdown and therefore, if measures do need to be taken, then our visitors will be given enough time to adjust their trip and Desert & Delta will assist in arranging the necessary adjustments.

WHAT HAPPENS WHEN FLYING ON THE CHARTER FLIGHTS BETWEEN CAMPS?



Safari Air will be following the requirements of Civil Aviation Authority Botswana concerning Covid-19 Health & Safety Regulations. Although these regulations have yet to be published, in the interim our charter flight company will be taking the following measures effective immediately (If you are not flying with Safari Air please check with the provider accordingly).

THE FOLLOWING WILL BE IN PLACE IN LINE WITH MINISTRY OF HEALTH:

All guests will be supplied with masks on arrival for their flight and required to wear them for the duration of the flight. Masks to be disposed of at the end of the flight or used for the duration of their stay.



Each guest will be temperature checked and assessed before boarding the aircraft.

The aircrafts will be sanitised before commencement of each flight and the pilot or loadmaster will wipe/sanitise each seat area after passengers disembark and before new passengers embark onto their aircraft.



Hand sanitizer will be provided before and during the flight for passengers use.



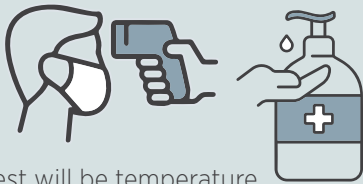
Luggage will be disinfected before being loaded into the plane.



Daily temperature checks will be taken at the beginning of each shift and recorded for all Safari Air employees. All members of the Safari Air team will be provided with comprehensive training specific to their role of responsibility and will be supplied with the necessary protective equipment.

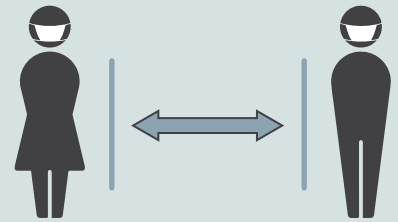


WHAT HAPPENS ON ARRIVAL AT THE PROPERTY?



Each guest will be temperature and health check screened on arrival at camp. Measures have been taken to ensure sanitizing of both the guests and their personal belongings takes place before check in procedure begins.

A thorough briefing will be conducted to ensure all guests are aware of the new measures in place and that health & safety practices are observed at all times.



Shaking hands, hugging or any physical contact between guests & staff is not permitted and social distancing will be observed at all times.

WHAT HAPPENS IF SOMEONE SHOWS SYMPTOMS OF COVID-19 ON ARRIVAL OR WHILE ON SAFARI WITH DESERT & DELTA SAFARIS?

- We have our company Doctor on hand, who will be responsible for the professional management of the situation alongside our emergency service provider, Okavango Air Rescue.
- All staff are informed of the protocol for handling a suspected case.
- The individual showing symptoms will be requested to self-isolate in their room and will be cared for by a dedicated team who will ensure suitable onward care is in place.



WHAT MEASURES ARE BEING TAKEN IN THE CAMPS & LODGES TO ENSURE I AM NOT AT RISK?

HOW WILL DESERT & DELTA SAFARIS BE ENSURING THE STAFF ARE SAFE FROM COVID-19?

Each staff member arriving at their place of work will undergo a strict Covid-19 examination which includes symptom checks as well as keeping records of their movements in the last 14-days prior to arrival at camp. Daily temperature checks will be taken at the beginning of each shift and recorded.

All staff members will be provided with comprehensive training specific to their role of responsibility and will be supplied with the necessary protective equipment.

Desert & Delta Safaris has a strict policy with regards to staff hygiene on property. If not observed then necessary action will be taken to ensure safety of guests and fellow staff alike.

Social distancing will be observed but the high standard of friendly service that Desert & Delta Safaris prides themselves on, will be continued and we guarantee an unforgettable safari experience.



HYGIENE IN THE ROOMS

- Desert & Delta Safaris in all their properties will be adhering to a strict hygiene, cleaning and disinfecting practice as set out by the Botswana Health Authorities.
- All members of the housekeeping departments will undergo intensive training.
- Housekeeping service will be kept to a minimum but we will continue to ensure excellence service. All housekeeping staff will sanitise their hands and shoes before entering a room and protective masks, aprons and gloves will be worn.
- All cleaning equipment used by our housekeeping staff will be sanitised after each room clean.
- Extra attention will be paid to the sanitation and disinfection of surfaces in the rooms.
- Room amenities will be reduced but will be available on request.
- All rooms will be provided with hand sanitiser for guest use.



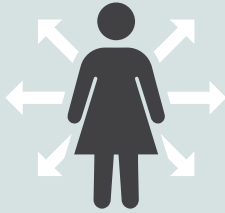
WHAT IF I DO NOT WANT HOUSEKEEPING IN MY ROOM DURING MY VISIT?

If you would prefer not to have staff members visit your room you may inform the management on arrival.



HYGIENE IN THE PUBLIC AREAS

Desert & Delta Safaris lodges are designed with solitude and relaxation in mind and this means that social distancing can be adhered to within the common areas of our lodges.



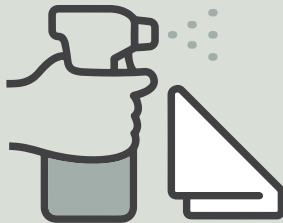
Hand Sanitation stations will be available throughout the public areas.

Regular disinfection and sanitation of surfaces will take place throughout the day and a deep cleaning of all public spaces will take place as per schedule.



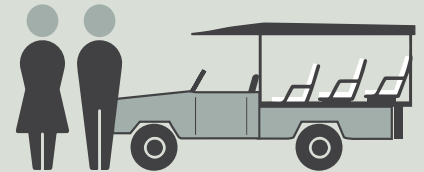
HYGIENE ON ACTIVITIES

All vehicles, boats and other activities will be sanitized by the guide prior to use.



Sanitizer will be provided on all activities for guests to use prior to entering and exiting the activity.

All activities will observe a free seat/space between guests. Private Vehicles will be available, at an extra cost, if guests would require that service.



DINING IN THE CAMPS & LODGES

Traditional buffets will no longer take place. Guests will all be served individually by kitchen staff and waiters who will all take necessary precautions.



All dining areas will ensure sufficient social distancing between fellow guests is observed in accordance with the Department of Tourism guidelines.



Finger food or snacks will no longer be offered.

Sanitization before meals will be required.



All hygiene products and protocols are inline and approved by the Botswana Ministry of Health. Should any amendments to the national guidelines be mandated from our local authorities we will comply accordingly.

You can access a full compliance and operations manual on our website www.desertdelta.com or [HERE](#).