

2020 & 2021 TOURISM RECOVERY RATES (Rack Rate)

Bed, Breakfast & Guided Sundowner walk

Note: These rates supersede any previous rate sheets

Rack Rate Including VAT & 2% Government Tourism Levy			
	<u>2020 2021 Summer Season</u>	<u>2021 Shoulder Season</u>	<u>2021 High Season</u>
	01 August 2020 up to 31 March 2021	01 April 2021 to 30 June 2021 AND 01 December 2021 up to 31 December 2021	01 July 2021 up to 30 November 2021
PER NIGHT:			
Per person sharing	N\$ 990.00	N\$ 1 200.00	N\$ 1 650.00
Single	N\$ 1 175.00	N\$ 1 395.00	N\$ 1 960.00

Our Bed and Breakfast rate includes:

- Accommodation in spacious, airconditioned thatched chalets
- Breakfast: Individual table buffet and a la carte menu
- Afternoon tea, coffee and cake
- ***New*** Guided Sundowner walk

Additional Meals

	Meal Rate incl VAT
Dinner (4-course meal)	N\$ 395.00
Lunch	N\$ 150.00
Lunch packs	N\$ 150.00

Activities

per person:	incl VAT
Nature Drive (incl. snacks & 1 drink pp.)	N\$ 540.00
Ai Aiba Guided Walk (incl. snacks & 1 drink pp.)	N\$ 295.00
Guided Walk & Drive (incl. snacks & 1 drink pp.)	N\$ 420.00
Guided Walk with visit to the San Living Museum (incl. entrance to Museum, snacks & 1 drink pp.)	N\$ 460.00
San Living Museum activities - other	Prices on request

AMENDED TERMS AND CONDITIONS 2020 & 2021

Covid-19 Terms

For any booking that is cancelled due to guests not being able to travel due to Covid-19 travel restrictions;

- All cancellation fees will be waived.
- Any prepayments will be refunded in full or credit issued to the value of monies paid for future travel.
 - This applies to all new bookings accepted as from 01 August 2020
 - Guests will need to prove that their trip was cancelled due to their inability to travel due to Covid-19 related reasons. IE: borders closed, travel restrictions imposed, flights cancelled due to Covid-19, passenger not allowed on the flight due to health screening etc.
- Normal cancellation fees will apply to any booking cancelled for reasons not associated to Covid-19 travel restrictions.

Any booking amended from 2020 to 2021 will receive a rate freeze on their accommodation only. Extras will be charged at 2021 rates.

Reservations & Cancellations

All reservations should be confirmed in writing. A 25% deposit is required to confirm any booking, with the remaining balance to be settled 31 days prior to the travel date.

Provisional reservations will be held for a maximum period of 14 days from the date of requesting the reservation, after which the reservation will automatically be released.

A percentage of the quoted room rate will be charged for rooms that are cancelled within 31 days of the date of the reservation, as follows:

Within 31 days – 25%	Within 14 days – 75%
Within 21 days – 50%	Within 7 days – 100%

A 10% handling fee, based on the deposit amount paid, will be deducted from any refunds made due to cancellations 31 days before the date of travel.

Children's policy

Much of the charm of Ai Aiba lies in its tranquil wilderness setting and may therefore not always be appreciated by all children. It is a condition therefore that adults accompanying children take full responsibility for the conduct and safety of their children.

Accommodation:

- Family room (Twin room with bunk bed) for a family of 4 travelling with younger children (12 and under).
- Triple room (Twin room with an extra bed for a child of 18 years and younger).

Rate:

- Children 7 to 12 years, sharing with 2 full paying adults, pay 50% of the quoted adult rate.
- Children 6 years and under, sharing with 2 full paying adults, stay free.

Meals:

- A Kiddies menu is available for lunch and / or dinner, for children 12 and under.
- Any adult meals ordered by children 12 and under will be charged at full rate.

Activities:

- Children 7 to 12 years, pay 50% of the quoted **adult** rate on all guided walking activities.
- Children 7 to 12 years, pay the quoted **adult** rate for Nature Drives.
- Children 6 years and under can participate in any activity at no charge (with the exception of the other San Living Museum activities).

Check In / Out Times

Check-in at 14h00 and check-out at 10h00.
These times can be flexible with prior arrangement.

Big Sky Lodges – Ai Aiba Lodge

Email: info@aiaiba-namibia.com - Tel: 061 239 199 – Fax: 061 234 971 – After hours: 081 383 5991

www.aiaiba-namibia.com

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