

2022 TOURISM RECOVERY RATES

Bed, Breakfast & Guided Sundowner walk

Note: Substantially reduced rates tailored for the Tourism Recovery Period during Covid-19

Tourism Recovery Rate Including VAT & 2% Government Tourism Levy

<u>Seasons:</u>	Per person sharing per night	Single per night
<u>2021/2022 Shoulder Season</u> 01 December 2021 up to 15 January 2022	N\$ 1 200.00	N\$ 1 395.00
<u>2022 Summer Season</u> 16 January 2022 up to 31 March 2022	N\$ 1 050.00	N\$ 1 230.00
<u>2022 Shoulder Season</u> 01 April 2022 up to 30 June 2022	N\$ 1 295.00	N\$ 1 500.00
<u>2022 High Season</u> 01 July 2022 up to 30 November 2022	N\$ 1 795.00	N\$ 2 150.00
<u>2022/2023 Shoulder Season</u> 01 December 2022 up to 15 January 2023	N\$ 1 295.00	N\$ 1 500.00

Our Bed and Breakfast rate includes:

- Accommodation in spacious, airconditioned thatched chalets
- Breakfast: Individual table buffet and a la carte menu
- Afternoon tea, coffee and cake
- Guided Sundowner walk
- ***New*** Self-guided mountain bike trails (own bicycle)

Additional Meals

	Meal Rate incl VAT
Dinner (3-course meal)	N\$ 395.00
Bush Boma Dinner (min. 8 pax; must be pre-booked)	N\$ 495.00
Lunch	N\$ 165.00
Lunch packs	N\$ 150.00

Activities

per person:	incl VAT
Nature Drive (incl. snacks & 1 drink pp.)	N\$ 575.00
New Nature Drive & Boma Bush Dinner	N\$ 950.00
Ai Aiba Guided Walk (incl. snacks & 1 drink pp.)	N\$ 325.00
Guided Walk & Drive (incl. snacks & 1 drink pp.)	N\$ 465.00
Guided Walk with visit to the San Living Museum (incl. entrance to Museum, snacks & 1 drink pp.)	N\$ 485.00
San Living Museum activities - other	Prices on request

AMENDED TERMS AND CONDITIONS 2022

Covid-19 Terms

For any booking that is cancelled due to guests not being able to travel due to Covid-19 travel restrictions;

- All cancellation fees will be waived.
- Any prepayments will be refunded in full or credit issued to the value of monies paid for future travel.
 - This applies to all new bookings accepted as from 01 September 2020
 - Guests will need to prove that their trip was cancelled due to their inability to travel due to Covid-19 related reasons. IE: borders closed, travel restrictions imposed, flights cancelled due to Covid-19, passenger not allowed on the flight due to health screening etc.
- Normal cancellation fees will apply to any booking cancelled for reasons not associated to Covid-19 travel restrictions.

Reservations & Cancellations

All reservations should be confirmed in writing. A 50% deposit is required to confirm any booking, with the remaining balance to be settled 31 days prior to the travel date.

Provisional reservations will be held for a maximum period of 14 days from the date of requesting the reservation, after which the reservation will automatically be released.

Rates are subject to change without prior notice. The rate confirmed at the time of booking will be honoured.

A percentage of the quoted room rate will be charged for rooms that are cancelled within 31 days of the date of the reservation, as follows:

Within 31 days – 25%	Within 14 days – 75%
Within 21 days – 50%	Within 7 days – 100%

A 10% handling fee, based on the deposit amount paid, will be deducted from any refunds made due to cancellations 31 days before the date of travel.

Children's policy

Much of the charm of Ai Aiba lies in its tranquil wilderness setting and may therefore not always be appreciated by all children. It is a condition therefore that adults accompanying children take full responsibility for the conduct and safety of their children.

Accommodation:

- Family room (Twin room with bunk bed) for a family of 4 travelling with younger children (12 and under).
- Triple room (Twin room with an extra bed for a child of 18 years and younger).

Rate:

- Children 7 to 12 years, sharing with 2 full paying adults, pay 50% of the quoted adult rate.
- Children 6 years and under, sharing with 2 full paying adults, stay free.

Meals:

- A Kiddies menu is available for lunch and / or dinner, for children 12 and under.
- Any adult meals ordered by children 12 and under will be charged at full rate.

Activities:

- Children 7 to 12 years, pay 50% of the quoted **adult** rate on all guided walking activities.
- Children 7 to 12 years, pay the quoted **adult** rate for Nature Drives.
- Children 6 years and under can participate in any activity at no charge (with the exception of the other San Living Museum activities).

Check In / Out Times

Check-in at 14h00 and check-out at 10h00.
These times can be flexible with prior arrangement.