

Jock Safari Lodge is perfectly positioned in the southern area of the Kruger National Park, resting at the confluence of the Mitomeni and Biyamiti rivers. This 6,000ha exclusive concession is situated half way between Skukuza and the Malelane Gate. The legendary wildlife experiences are enhanced by the exclusive dry river bed traversing that only

Jock guests can enjoy in renowned Big Five territory.

Guests have a choice between two luxury lodges - each recently refurbished showcasing its own essence and style. Lodges are designed in harmony with their surroundings where guests can experience nature in sublime comfort.

Both lodges operate independently, each with a full staff complement including its own management team, chef brigade, hosts and experienced field guides.

Standard Rates, Terms & Conditions

Rates

LOW SEASON				
Validity	No of each type	01 May 2021 - 31 July 2021		
Rate Code		(Rack) Consumer		
		Adult Sharing	Single Adult	Unit Rate
Fitzpatrick's at Jock	2	ZAR 10 110	ZAR 13 145	ZAR 35 395
Main Jock	12	ZAR 10 110	ZAR 13 145	
HIGH SEASON				
Validity	No of each type	01 August 2021 - 30 November 2021; 01 April 2022 - 30 April 2022		
Rate Code		(Rack) Consumer		
		Adult Sharing	Single Adult	Unit Rate
Fitzpatrick's at Jock	2	ZAR 11 375	ZAR 14 790	ZAR 39 820
Main Jock	12	ZAR 11 375	ZAR 14 790	
PEAK SEASON				
Validity	No of each type	01 December 2021 - 16 December 2021; 04 January 2022 - 31 March 2022		
Rate Code		(Rack) Consumer		
		Adult Sharing	Single Adult	Unit Rate
Fitzpatrick's at Jock	2	ZAR 12 420	ZAR 16 150	ZAR 43 470
Main Jock	12	ZAR 12 420	ZAR 16 150	
SEASONAL PEAK SEASON				
Validity	No of each type	17 December 2021 – 03 January 2022		
Rate Code		(Rack) Consumer		
		Adult Sharing	Single Adult	Unit Rate
Fitzpatrick's at Jock	2	ZAR 12 970	ZAR 16 860	ZAR 45 390
Main Jock	12	ZAR 12 970	ZAR 16 860	

Rates

- All rates are quoted and invoiced in South African Rand (ZAR) on “per person per night” basis. Inclusive of VAT and Tourism levy. Excludes Kruger National Park conservation levy.
- Adults travelling (Excluding the Family Unit at Fitzpatrick’s Lodge):
 - Adult Sharing rates apply to persons (12 years and older) sharing one room. Persons 12 years and older are considered adults and will therefore require their own room at the applicable rates.
 - Single Adult rates are only applicable when one adult is staying by him/herself in one room. Not applicable when an adult is sharing a room with a child/ children.
 - Note that all rooms can sleep a maximum of two adults.
 - Above mentioned rates are inclusive of breakfast, lunch, dinner, high tea, game drives, guided walks, house beverages, game drive beverages, tourism levy and 15% VAT (all other items and premium beverages are excluded and can be settled upon departure).
 - Persons under the age of 12 years are not permitted on any walking safaris.
- Children travelling:
 - Please refer to Child Policy
- The Family Unit at Fitzpatrick’s Lodge:
 - A Unit Rate is applicable for all reservations secured in the Family Unit at Fitzpatrick’s Lodge. The unit consists of 2 suites, each room private with own bathroom facilities and entrance leading off a communal foyer, sharing a private deck and plunge pool.
 - The unit rate is inclusive for up to 4 persons, should more persons occupy the suite a supplementary rate will be incurred per person as per our child policy (50% adult sharing rate).
 - The suite can sleep a maximum of 4 Adults and 2 Children (under the age of 12 years)
 - The Unit Rate is the minimum rate applied to secure the suite, no discounts or refunds will be given should the suite be occupied by less than four (4) persons.
 - Above mentioned Unit Rate is inclusive of twice daily game drives, guided wilderness walks, all meals, house beverages, game drive beverages, tourism levy and 15% Vat for up to four (4) persons. All premium beverages, SANParks conservation levy and all items of a personal nature are excluded and can be settled upon departure.
 - Persons under the age of 12 years are not permitted on any walking safaris.
- All rates are subject to change without prior notice.
- All rates exclude specialty meals (i.e. certified outsourced Halaal and Kosher meals)
- We recommend a minimum stay of two nights throughout the year. A minimum 2-night stay restriction is applicable over the Seasonal Peak Season period.
- Contracted rates:
 - **Only RACK rates are allowed to be published via any and all mediums.**
- Kruger Park Entrance:

Please note that all adults 18 years and older are required to produce a valid passport or South African Identity Document upon entry to the KNP. A once-off fee is payable in cash upon entering the Kruger National Park. Please ensure to have your accommodation confirmation at hand to ensure entry at the correct price. This fee is subject to change without prior notice and can therefore be obtained upon request from your Safari Expert.

Value Adding Offers

- The below offers are available on the above-mentioned rates.
- All offers are subject to availability at the time of booking and may be withdrawn at any time.

Offer	Details	Validity	Terms and Conditions
Long Stay Discount	Receive 10% discount when booking 3 consecutive nights at any luxury lodge	01 April 2021- 31 July 2021 [EXCLUDING: 2 nd - 5 th April 2021]	The Long Stay Discount is not combinable with any other promotion in the market place.
Sole Use Offer	Book sole use (all rooms) of Main Jock for 2 nights and receive 1 room free of charge. This offer is not applicable to Fitzpatrick's at Jock.	01 April 2021- 31 July 2021 [EXCLUDING: 2 nd - 5 th April 2021]	The Sole Use Offer is not combinable with any other promotion in the market place.
New Promotion:			
Early Booker Promotion	Make a confirmed booking at any luxury lodge 6 months or more prior to arrival and receive a 10% discount. This offer is not restricted to a minimum stay.	01 May 2021 – 31 July 2021	The Early Booker Promotion is combinable with our Long Stay Discount. Therefore: confirm a three consecutive night stay or longer between 01 May 2021 – 31 July 2021 more than 6 months prior to the arrival date and receive a total discount of 20%

Children Policy

- This policy applies to all persons from 0 up to and including 11 years old.
- Persons under the age of 12 years are not permitted on any walking safaris.
- Children staying at Fitzpatrick's at Jock:
 - Children from 0 up to and including 5 years are only permitted at Fitzpatrick's at Jock **ONLY**.
 - Additional beds can accommodate a maximum of one child each OR two children per bunk bed (11 years or younger)
 - Cots can accommodate a maximum of one child per cot.
 - Complimentary child minding is offered during game drive hours, additional child minding can be secured at an additional cost outside of these times.
 - Children from 0 up to and including 5 years old:
 - are accommodated on a complimentary basis when sharing a room with adults – dependent on the availability of cots and/or additional bed.
 - are permitted on game drives conducted within the Jock Safari Lodge Concession
 - Children from 6 up to and including 11 years old:
 - are accommodated at 50% of the adult sharing rate when sharing a room with adults – dependent on the availability of rooms with an additional bed.
 - are permitted on game drives.
- Persons 12 years and older are considered adults and will therefore require their own room at the applicable rates.

- Children staying at Main Jock:
 - Main Jock accommodate families with children from 6 years and older on the following basis:
 - Applicable adult rate(s) will apply to children of all ages.
 - A private vehicle is reserved for sole use of the family, the daily surcharge of R 9, 750.00 per day for private vehicle use

Travel Information

Insurance

- We highly recommend that travel insurance is taken out.

Special Catering/ Outsourced Meals

- Please note that the outsourcing of any certified meals (i.e. Kosher or Halaal) will incur an additional surcharge per person per day.

Transfers / Gate Times

- Transfers to and from the concession can be arranged with reservations on request at an additional cost.
- Transfers to and from Skukuza Airport can be arranged with reservations on request at an additional cost. Transfers between Jock Safari Lodge and Skukuza are done by Jock Safari Lodge in an open game viewing vehicle.
- Terms and Conditions relating to road transfers apply, and are available on request/as addendum to this document.
- All road transfers are handled by accredited car hire and charter companies.
- All transfers must be arranged prior to arrival.
- Self-drive and road transfers from Kruger Mpumalanga Airport (KMIA/MQP) are subject to Kruger National Park gate times.
 - The Kruger National park prohibits the use of roads within the park once the gates are closed therefore guests need to be at their destination and transfer companies must be outside the park by the time the gates close.
 - Jock Safari Lodge is approximately one (1) hour from the Malelane Gate and therefore we recommend that flights to / from Kruger Mpumalanga International Airport (KMIA/MQP) are booked to:
 - arrive at KMIA/MQP no later than 14h30 on day of arrival
 - depart from KMIA/MQP no earlier than 10h00 on day of departure
 - No alternative arrangements can be made.

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
OPEN	05:30	05:30	05:30	06:00	06:00	06:00	06:00	06:00	06:00	05:30	05:30	05:30
CLOSE	18:30	18:30	18:00	18:00	17:30	17:30	17:30	18:00	18:00	18:00	18:30	18:30

Minimum Stay

Festive Season (17 December 2021 – 03 January 2022)

- A minimum of a two-night stay will be applied to all bookings over the festive period.
- Any remaining available inventory will become available for sale 90 days' prior for one-night reservations.

Direct Clients

- 25% Deposit will be required within 14 days of the reservation being made.
- Balance will be required 60 days prior to arrival.
- Full pre-payment will be required at the time of booking for reservations made within 60 days of arrival.
- Jock Safari Lodge reserves the right to release bookings, should payment not be received by the requested date.

Cancellations

High/ Peak Season (01 November 2021 - 31 March 2022)

- Only written cancellations will be accepted; please ensure you receive an acknowledgment of cancellation from reservations.
- A fee of 50% of the booking value will be charged if cancellation is less than 60 days prior to arrival.
- A fee of 100% of the booking value will be charged if cancellation is less than 30 days prior to arrival.
- All reservations must be cancelled through/ via the original booking channel; failure to do so will result in full payment being required.

General

- Only written cancellations will be accepted; please ensure you receive an acknowledgment of cancellation from reservations.
- A fee of 25% of the booking value will be charged if cancellation is less than 60- 31 days prior to arrival.
- A fee of 50% of the booking value will be charged if cancellation is less than 30- 15 days prior to arrival.
- A fee of 100% of the booking value will be charged if cancellation is less than 14 days prior to arrival.
- All reservations must be cancelled through/ via the original booking channel; failure to do so will result in full payment being required.

FIT Groups, Set Departure Tours, Set Departure Itineraries and Tour Series Deposit, Payment and Cancellation

- Policy applies to bookings of eight (8) or more people.
- A minimum stay of two nights applies throughout the year.
- 10% non-refundable deposit will be required within six months of booking being made.
- A 50% non-refundable deposit is payable **90** days prior to arrival.
- A 100% non-refundable payment **60** days prior to arrival.
- All rooming lists are required 30 days prior to arrival.

The following terms and conditions must be agreed and adhered to in order to hold rooms for FIT Groups, Set Departure Tours, Set Departure Itineraries and Tour Series:

General:

Jock Safari Lodge may request room(s) back at any point should it receive a confirmed booking for the same dates. The agent must release the room(s) back to Jock Safari Lodge if it has not been sold at that point. A 10% non-refundable deposit will be required immediately for room(s) should the agent not wish to release the room(s) back to Sanbona Wildlife Reserve.

Cancellations:

- The cancellation policy is applied in the event of a reduction in rooms. Should one person in a sharing room cancel, the room rate will then revert to a single occupancy and single occupancy supplement will be applicable to the guest.
- For all cancellations within four months of arrival, a fee of 25% of total value per room cancelled will be charged.
- For all cancellations within three months of arrival, a fee of 50% of total value per room cancelled will be charged.
- For all cancellations within two months of arrival, a fee of 100% of total value per room cancelled will be charged.

Payment:

- 10% non- refundable deposit will be required within six months of booking being made. This will allow us to hold rooms in advance and decline any and all other business we get for the same dates.
- 50% of total group value must be settled three months prior to arrival.
- The balance, i.e. full pre-payment, of total group value must be settled two months prior to arrival.

PLEASE BE ADVISED THE ABOVE TERMS MAY NOT BE CEDED NOR ARE THEY NEGOTIABLE.

What to advise prior to arrival

- Where does the reservation originate from?
- How will guests arrive and depart?
- What time will guests arrive and depart?
- Do guests have any special occasion to celebrate?
- Do guests have any special dietary or other requirements?
- Contact number and email where guests can be contacted prior to arrival

ACCEPTANCE OF CONTRACT:

Company Name: _____

Contact Persons Name: _____

Position: _____

Signature: _____

Date: _____

Bookings / More Information
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