

ACTIONS WE HAVE TAKEN IN RESPONSE TO COVID-19

In response to the COVID-19 pandemic, we have taken the following actions to ensure the safety and comfort of our visiting guests.



<p>1. All staff have been trained (re-enforced on an ongoing basis) to observe the highest standards of personal hygiene, as well as observing protocols dictated by the World Health Organisation in respect of interactions with guests and one another.</p>	<p>2. Suites, guest and staff facilities, the kitchen and communal areas are cleaned and disinfected frequently and thoroughly.</p>
<p>3. Alcohol-based hand sanitizer is available in all communal areas, in guest Suites and on game drive vehicles.</p>	<p>4. Where possible, we allocate no more than 6 people per safari vehicle. However, when the lodge is at full capacity, it may necessitate us having to accommodate 8 people per safari vehicle.</p>
<p>5. No buffets are served, and each meal is individually plated during breakfast, lunch, afternoon teatime and dinner.</p>	<p>6. Guests are seated at their own tables during meals, with a space of at least 2 meters between each table.</p>
<p>7. Any staff returning from leave are screened thoroughly in advance of going on duty.</p>	<p>8. We are in close and constant contact with medical professionals in Hoedspruit and Hazyview, and have access to the Nelspruit Mediclinic (private hospital) in the event that a guest or staff member shows symptoms of COVID-19.</p>

Please do not hesitate to contact us should you have any queries or concerns.

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