

## 2020 & 2021 TOURISM RECOVERY RATES (Rack Rate)

**Full Board & Guided Activities – Minimum 2 night stay required**

***Note: These rates supersede any previous rate sheets***

<b>Rack Rate</b> Including VAT & 1% Government Tourism Levy			
	<b>2020 2021 Summer Season</b>	<b>2021 Shoulder Season</b>	<b>2021 High Season</b>
	01 August 2020 up to 31 March 2021	01 April 2021 to 30 June 2021 <b>AND</b> 01 December 2021 up to 31 December 2021	01 July 2021 up to 30 November 2021
<b>PER NIGHT:</b>			
<b>Per person sharing</b>	<b>N\$ 2 595.00</b>	<b>N\$ 3 695.00</b>	<b>N\$ 4 465.00</b>
<b>Single</b>	<b>N\$ 3 275.00</b>	<b>N\$ 4 595.00</b>	<b>N\$ 5 650.00</b>

**Full Board includes:**

- Accommodation in eco-friendly Meru style tents
  - Breakfast, Lunch, Dinner
  - Afternoon tea and coffee
  - All activities: Guided nature walks & nature drives
  - Scenic transfer from / to pick-up point
- Note: All drinks are excluded

**Pick-up Transfer Time & Pick-up Point:**

**Pick-up time:** 16h00!

**Pick-up point:** At the Etendeka parking area, at Palmwag Lodge

The hour and a half drive through the Etendeka Mountain Camp concession to the lodge is a highlight and sets the tone for the rest of your experience. This wilderness landscape is harsh, untouched, remote and breathtaking. Your introduction to these ancient rocky plains in the foothills of the Grootberg massif is an unforgettable guided nature transfer. No private vehicles are permitted, it's 4x4 terrain so leave your vehicle at Palmwag Lodge and get ready for the journey to one of Kaokoveld's most pristine nature camps.

## AMENDED TERMS AND CONDITIONS 2020 & 2021

### Covid-19 Terms

For any booking that is cancelled due to guests not being able to travel due to Covid-19 travel restrictions;

- All cancellation fees will be waived.
- Any prepayments will be refunded in full or credit issued to the value of monies paid for future travel.
  - This applies to all new bookings accepted as from 01 August 2020
  - Guests will need to prove that their trip was cancelled due to their inability to travel due to Covid-19 related reasons. IE: borders closed, travel restrictions imposed, flights cancelled due to Covid-19, passenger not allowed on the flight due to health screening etc.
- Normal cancellation fees will apply to any booking cancelled for reasons not associated to Covid-19 travel restrictions.

Any booking amended from 2020 to 2021 will receive a rate freeze on their accommodation and activities only. Drinks and extras will be charged at 2021 rates.

### **Reservations & Cancellations**

#### **Minimum 2 nights stay required.**

All reservations must be confirmed in writing. A 25% deposit is required to confirm any booking, with the remaining balance to be settled 31 days prior to the travel date.

A percentage of the quoted room rate will be charged for rooms that are cancelled within 31 days of the date of the reservation, as follows:

Within 31 days – 25%	Within 14 days – 75%
Within 21 days – 50%	Within 7 days – 100%

A 10% handling fee, based on the deposit amount paid, will be deducted from any refunds made due to cancellations 31 days before the date of travel.

### Children's policy

Much of the charm of Etendeka lies in its tranquil wilderness setting and may therefore not always be appreciated by all children. It is a condition therefore that adults accompanying children take full responsibility for the conduct and safety of their children.

- Children 12 years and under, **sharing with 2 full paying adults**, pay 50% of the quoted adult rate.
- Children 8 years and under: We regret that the camp is not suitable for children under 8 years of age.