

TERMS & CONDITIONS

GENERAL INCLUSIONS	GENERAL EXCLUSIONS
<ul style="list-style-type: none"> • Professional private guide. • Private camp in the Abu Private Reserve. • Exclusive activities throughout the safari. • Full board accommodation and all meals. • All pre-arranged soft drinks, purified water, local beer, selected premier wine and spirits. • All scheduled and included activities. • All park, concession and community entrance fees. • Limited laundry. • All expeditions are fully backed up. • Additional medical evacuation insurance through Okavango Air Rescue from anywhere in Northern Botswana to Maun in daylight hours - linked to clients' personal medical insurance for onward evacuation, which remains compulsory and the responsibility of the client. 	<ul style="list-style-type: none"> • International and regional flights (E.g.: Johannesburg – Maun). • Internal air transfers and airport taxes unless specified on the itinerary. • Comprehensive travel and medical insurance (compulsory and remains the responsibility of the client). • Any additional accommodation, meals, drinks, transfers and activities not specified on the itinerary. • Single supplement charges where applicable (number of singles per booking is limited – please enquire). • Gratuities & items of a personal nature. • Passport & visa fees (please ensure that you are aware of any documentation and travel requirements for your itinerary including passport, visa, travelling with minors under the age of 18, vaccination, medical and other requirements. This remains the responsibility of the client). • Any unforeseen government taxes, levies, fuel, exceptional exchange rate fluctuations or other industry increases. • Any errors & omissions excluded. • Any additional Covid-19 related expenses such as PCR testing.



EXPEDITIONS:

Due to the individual nature of our expeditions and the often-unique routings of our itineraries, we reserve the right to change camp location and suggested routings to suit the safari and ensure your best possible experience at our discretion.

Due to the dynamic nature of the Okavango Delta ecosystem all proposed itineraries and activities are subject to change at short notice due to unforeseen fluctuations in water levels. Our intimate knowledge of the Okavango Delta ecosystem allows us to confidently propose suggested itineraries, but unforeseen fluctuations in water levels are beyond our control and will be mitigated with changed routings and camp locations at our discretion.

Our expeditions are focused on providing the best possible experience and unique adventures. Guests are therefore required to have a certain level of physical fitness, mental health and sense of adventure to partake our expeditions. Please enquire further if you are unsure.

Please note that all walking is conducted unarmed.

Please note that we have a minimum age requirement of 12 years old for any walking and mokoro activities; and an age restriction of 16 for any sole walking expeditions and trails as per the Botswana Government laws. We reserve the right to cancel any particular activity at the discretion of the professional guide should we feel that minors are not suited to the particular activity.

BEAGLE EXPEDITIONS (PTY) LTD

+267 7269 3971 • simon@beagle-expeditions.com | +267 7222 4311 • marleen@beagle-expeditions.com
www.beagle-expeditions.com | P.O. Box 2203, Maun, Botswana

Photographic Credits: Beagle Expeditions ; Kyle de Nobrega ; Helicopter Horizons



TERMS & CONDITIONS CONTINUED

BOOKINGS AND PAYMENTS

All safaris are booked on a 'first-come, first-serve' basis, which is secured with a non-refundable deposit. We will hold the reservation provisionally for 2 weeks unless otherwise arranged.

***See below for variation to our Terms and Conditions relating to Novel Coronavirus disease (COVID-19).**

PAYMENTS

Please adhere to the following payment schedule unless otherwise arranged:

- A 20% non-refundable deposit is due within fourteen (14) days of making the reservation. This fee is non-refundable and it will be deducted from the total amount payable for the safari.
- The balance is due no later than sixty (60) days prior to commencement of the safari.
- Any reservation made within sixty (60) days of commencement of a safari requires 100% full payment.

Payment by bank wire transfer; unfortunately credit cards are not accepted.

Your safari costing is subject to change in the event of exceptional, unforeseen cost increases such as fuel surcharges, park fees, VAT or extreme currency fluctuations.

CANCELLATION POLICY

- From date of confirmation to 61 days prior to safari starting date, full 20% deposit is forfeited.
- 60 to 31 days prior to safari starting date, 50% of total cost is forfeited.
- 30 days or less prior to safari starting date and "no shows", total cost is forfeited.

VARIATION TO OUR TERMS AND CONDITIONS RELATING TO A FORCE MAJEURE EVENT ONLY.

Applies to all new bookings made and confirmed after the 01st April 2020 during the period of Force of Majeure Event only (*COVID-19 as defined below).

- Deposits - A 20% deposit applies to all new bookings as per the current standard terms & conditions. This deposit is refundable should the clients cancel due to *COVID-19 related travel restrictions.
- Cancellations – All new bookings may be cancelled and refunded in full from date of confirmation to 7 days prior to safari starting date, should *COVID-19 related travel restrictions or COVID-19 related illness prevent the travel event from occurring. We request all cancellation to be confirmed in writing as soon as possible but no later than 8 days prior to arrival.
- Deferring Travel – We will allow deferment for a period 1 year (unless otherwise arranged) from the original travel dates at no extra cost.
- If a confirmed booking cancels for a reason other than the Force Majeure Event our standard cancellation policies apply.

*In relation to COVID-19, the Force Majeure Event is defined by the WHO (World Health Organization) where COVID-19 is classed as a global pandemic; resulting in travel bans and border closures either in the country in which we operate (destination country) or the country of guest departure (originating country).

PRE-DEPARTURE INFORMATION

Please would you kindly send us the following information in order to prepare adequately for your safari:

- All participants' full names, passport details, date of birth/age, weight.
- Full arrival and departure details
- Dietary requirements and special requests
- Drinks preferences and requests (due to space constraints on expeditions, a list of preferred drinks will be requested in advance and will be packed accordingly)
- Allergies and/or medical conditions
- Medical insurance details
- Travel insurance details
- Contact details of lead traveller
- Contact details for next-of-kin in case of emergency
- Special interests
- Please ensure you have the correct visa in place prior to travel

As we are navigating through a constantly changing and turbulent landscape please be advised that should we need to retract, change or edit the above T&C we may do so. However, changes would only affect any subsequent, future bookings - it would not have an impact on those bookings made while the above T&C are in place.