

ICHINGO

CHOBE RIVER LODGE

www.zqcollection.com | info@zqcollection.com | 0027 21 715 2412

2018 RACK RATES

THE BELOW ARE ICHINGO CHOBE RIVER LODGE RACK RATES

This rate is valid from 01 Jan 2018 to 31 Dec 2018

Rate is per person sharing per night.

A minimum 2 night stay applies

All Rates are in South African Rands (ZAR)

ZAR 4,950.00

NOTE:

- Rates are per person sharing per night on a double occupancy basis
- A minimum of a 2 night stay is required. An exception to this is a 1 night stay in combination with the Chobe Princess or Zambezi Queen
- Single supplement is an additional 30% on the per person sharing rate
- Ichingo Chobe River Lodge reserves the right to limit the number of single room rates per trip
- Ichingo Chobe River Lodge reserves the right to amend the published rates without notice
- Available dates are subject to change at management discretion

CHILD POLICY:

- Ichingo Chobe River Lodge accommodates children of all ages
- Children aged 12 and under will receive a 50% discount on the applicable adult rate
- Children aged 13 and older are considered adults and will be charged the applicable adult rate
- Ichingo Chobe River Lodge is equipped with 1 family tent which can accommodate 2 adults and up to 4 children aged 12 and under. Family tent is subject to availability at time of booking
- Please note that no babysitting services, separate activities and/or menus are available for children

TOUR GUIDE POLICY:

- Guides/Pilots will be accommodated at Ichingo Chobe River Lodge in our guide tent at a cost of ZAR 1 400.00 per night
- Our guide tent can accommodate 2 guides sharing. Single accommodation can be arranged subject to availability; this will be charged at the per person sharing rate unless a room is available 24 hours prior to arrival



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Community Development Levy:

A Community Development Levy is applicable to all new reservations.

The Community Development Levy will reflect as a separate line item on all invoices issued. The funds collected will supplement our community projects and initiatives run by the Zambezi Queen Collection to assist with education, health care, sanitation and basic community services. The charge will be as follows:

- **Ichingo Chobe River Lodge:** ZAR 65.00 per person per night

Rates Include:

- Accommodation
- All meals
- All soft drinks, mineral water, coffee, tea, and local beer & wine throughout your stay
- Water-based game viewing and bird watching on tender boats
- A land-based cultural tour of a local village
- Tiger & bream fishing in season (**tiger fishing is strictly catch and release**)
- A vehicle based game drive in the Chobe National Park on the day of departure (minimum 2 night stay).
- Road Transfers to and from Kasane Airport and Kasane Immigration Office located on the Botswana side of the Chobe river

Rates Exclude:

- Air tickets
- Community Development Levy (ZAR 65.00 per person per night; non-commissionable)
- Premium alcoholic beverages (such as sparkling wine, spirits & dessert wines)
- Additional transfers to/from Zambia / Zimbabwe / Namibia / any of the Kasane Lodges
- Curio Shop purchases
- Gratuities (at your discretion)
- Visa Fees

PAYMENT TERMS

1. FIT Reservations (1 – 7 PAX)

- Provisional reservations can be held for 14 days, at which point the reservation will be released, or an invoice issued for deposit payment
- 30% deposit payment is due within 7 days of invoice date to confirm the reservation
- The full balance payment is due 2 months prior to check-in date
- If a reservation is made within 2 months of check-in date, full payment is due immediately to confirm the reservation



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2. Group Reservations (8 – 26 PAX)

- Provisional group reservations can be held for 14 days, at which point the reservation will be released, or an invoice issued for deposit payment
- 10% deposit payment is due within 7 days of invoice date to confirm the reservation
- A further 40% deposit is due 4 months prior to check-in date
- The full balance payment is due 2 months prior to check-in date
- If a reservation is made within 2 months of check-in date, full payment is due immediately to confirm the reservation

3. Tour Series (3 or more departures per year with a minimum of 8 PAX per departure)

- 10% deposit payment is due 6 months prior to check-in date to confirm the reservation
- A further 40% deposit is due 4 months prior to check-in date
- The full balance payment is due 2 months prior to check-in date

CANCELLATION POLICY

4. FIT Reservations (1 – 7 PAX)

- If cancelled 3 months + prior to check-in date: 30% deposit is fully refundable
- If cancelled 3 – 2 months prior to check-in date: 30% cancellation charge applies
- If cancelled 2 months or less prior to check-in date: 100% cancellation charge applies

5. Group Reservations (8 – 26 PAX)

- If cancelled 6 months + prior to check-in date: 10% deposit is fully refundable.
- If cancelled 6 – 4 months prior to check-in date: 10% cancellation charge applies
- If cancelled 4 – 2 months prior to check-in date: 50% cancellation charge applies
- If cancelled 2 months or less prior to check-in date: 100% cancellation charge applies

6. Tour Series (3 or more departures per year with a minimum of 8 PAX per departure)

- If cancelled 6 months + prior to check-in date: No cancellation charge applies
- If cancelled 6 – 4 months prior to check-in date: 10% cancellation charge applies
- If cancelled 4 - 2 months prior to check-in date: 50% cancellation charge applies
- If cancelled 2 months or less prior to check-in date: 100% cancellation charge applies

GENERAL:

7. Check-in and Check-out:

- **CHECK-IN** time is 13h00 – 16h00, we embark from Kasane Immigration Office, on the Botswana side of the Chobe River.
- **CHECK-OUT** time is from 09h30. You will arrive back at Kasane Immigration Office, on the Botswana side of the Chobe River by 10h30.
- Return airport transfers from/to Kasane Airport are included in the rate.

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8. Flights and Transfer Information:

- Flights are excluded from our rates.
- The closest airport to fly into is Kasane, Botswana, about 10 minutes' drive from where we embark.
- Return airport transfers from/to Kasane Airport are included in the rate
- SA Airlink fly daily direct between Johannesburg, South Africa and Kasane, Botswana
- Ichingo Chobe River Lodge offers road transfers from Livingstone, Zambia; Victoria Falls, Zimbabwe; and Katima Mulilo, Namibia at an additional cost – please enquire for special transfers.

9. Passport Control Procedures:

The Zambezi Queen Collection operates on the Chobe River, which is a natural border between **Botswana and Namibia**. The Zambezi Queen Collection is based on the Namibian side of the Chobe River. In order to check-in from Kasane, you will need to exit Botswana and enter Namibia. Our Zambezi Queen Collection team will arrange all boat transfers required, the process will take around 30 – 45 minutes from the time of arrival in Kasane:

- Guest will **exit Botswana** at Kasane Immigration office, **before embarking onto the Chobe River**
- Take a 5 – 10-minute **boat transfer** from Kasane Immigration Office **to Impalila Island, Namibia**, where guests will go through **Namibian passport control** to officially enter Namibia (**250 metre walk to the passport control office, assistance available where required. Please arrive in comfortable walking attire**). From here take a short boat ride to your Zambezi Queen Collection accommodation, to begin your Chobe River adventure.
- You as the traveller and/or your travel agent are responsible for determining what documentation is required, as well as ensuring any such documentation including passports, visas, medical certificates and unabridged birth certificates are up to date and have been obtained before travel.
- Due to constantly changing visa requirements, it is recommended that travellers and or/travel agents contact the appropriate embassy for accurate and up-to-date information.
- Please note your passport needs to have at least 6 blank pages and be valid for 6 months after travel date.

Please Note: Kasane Immigration Office & Namibia Immigration Office close at 16h30 thus all passengers must arrive before 16h00 at Kasane Immigration Office on the Botswana side of the Chobe River.

10. Visa Information:

- [Visa Requirements for Foreign Travelers to Namibia](#)
- [Visa Requirements for Foreign Travelers to Botswana](#)

11. Accommodation

- Ichingo Chobe River Lodge is equipped with 8 Meru Safari Tents, each sleeping 2 adults
- One family tent is available sleeping 2 adults and up to 4 children aged 12 and under
- All tented suites have en-suite bathrooms (shower only) with standard hotel amenities
- All tented suites have 2 x ¾ single beds which can be made up as twin or king bed configuration
- All tented suites have their own private balcony overlooking the enchanting Chobe River
- All tented suites have air conditioning and an electronic safe



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12. Lodge Facilities

- Ichingo Chobe River Lodge main building consists of a communal open air lounge and bar area, with an adjoining open air dining and deck area
- A communal pool is located on the other side of the lounge area, overlooking the Chobe River

13. Activities

- Water-based game viewing and bird watching from tender boats which allow up-close encounters
- Tiger and bream fishing in season (**tiger fishing is strictly catch and release**)
- Impalila Island Tour to see an ancient baobab, or a cultural experience at a local Namibian Village
- Ichingo Chobe River Lodge has its own professionally trained guides, highly experienced and resident to the Chobe area.

14. Activities in area (additional charge)

- Land-based Chobe National Park game drive.
- 9-hole golf course at Kasane
- Spa facility in Kasane (subject to availability)

15. General

- Loud music is not permitted due to National Park requirements
- Whilst it cannot be guaranteed, cell phone coverage in most areas is available
- Wifi is available in the dining/bar area of Ichingo Chobe River Lodge
- Please note we operate in a very remote area – Cell and Wifi signal can be sporadic and is not guaranteed
- Please note we accept Visa/Mastercard payments at Ichingo Chobe River Lodge
- ZAR and USD cash payments are also accepted for gifts, souvenirs, and premium drinks
- **At the sole discretion of management, the routing or itinerary may be altered due to outside operational factors, weather conditions or water levels which fluctuate depending on the time of year**

16. Medical

Because our houseboats are situated in a malaria area, we advise that you take malaria prophylactics. Please consult your doctor before travelling for up-to-date medical advice. Should you make use of a CPAP (a small medical supervising device), the houseboats switch over to an inverter system after 22h00 at night and we connect the CPAP to our inverter system. Please advise at time of booking whether you require medical assistance.

17. Travel Insurance

Travel insurance is a requirement for all guests and must be purchased prior to travel. Travel insurance must be comprehensive and cover full air evacuation and repatriation, in the unlikely event of an emergency.

