

## LUXURY MOBILE CAMP

### BOOKING TERMS & CONDITIONS

Valid for all bookings for travel in 2021 & 2022

The 'Luxury Mobile Camp', is owned and operated by The Leleshwa Safari Co. Ltd, referred to as 'LSC', a part of the East Africa Safari Ventures group. These conditions apply to bookings with LSC.

#### **EXCLUSIVE USE**

The Luxury Mobile Camp is an exclusive use property that is booked based on a minimum of two nights. The rates are based on a group cost of up to 6 adult guests, and thereafter, a supplementary rate for additional adults or children is charged.

#### **MAKING A BOOKING**

Provisional bookings will be held for a maximum of ten days unless an extension has been requested for and has been approved in writing. Bookings will be considered **confirmed** upon receipt the **deposit** as indicated below and has been acknowledged in writing by LSC as confirmed.

#### **SPECIAL COVID-19 PAYMENT AND CANCELLATION TERMS (VALID FOR 2021 BOOKINGS)**

- **Deposit:** 5% of the total reservation amount
- **Final payment:** No later than 45 days before travel
- **Cancellation:**
  - More than 46 days prior to arrival, 5% of total cost is charged as cancellation
  - Between 45 days and 31 days, 50% of total cost is charged as cancellation
  - Less than 30 days, and no shows, 95% of total cost is charged as cancellation
- **Postponement:** Should a client be unable to travel on safari due to restrictions placed on them by the Government of the Republic of Kenya, their home country or a country through which they are travelling to come on safari, LSC will postpone the safari and carry forward all funds paid towards travel with LSC at a future date.

#### **STANDARD PAYMENT AND CANCELLATION TERMS (VALID FOR 2022 BOOKINGS)**

##### **DEPOSIT**

A deposit of **30%** of the total reservation amount is required to secure your booking. Please note that until the deposit is received, LSC reserves the right to release the reservation. By paying the deposit you agree that you are entering into a contract with LSC and are bound by these Booking Terms & Conditions.

##### **FINAL PAYMENT**

Full and final payment must be received by LSC no later than **45 days** before travel. If final payment is not received by this point then LSC is entitled to release the booking.

## CANCELLATION

Cancellation must be made in writing, **AND** receipt confirmed in writing by LSC for it to be valid. Cancellation terms are as follows:

- More than 120 days before arrival, 15% of total cost is charged as cancellation (50% of the deposit)
- Between 120 and 46 days prior to arrival, 30% of total cost is charged as cancellation (100% of the deposit)
- Between 45 days and 31 days, 50% of total cost is charged as cancellation
- Less than 30 days, and no shows, 95% of total cost is charged as cancellation
- *No refund will be given for guests who start a stay at the Luxury Mobile Camp but leave before its' completion.*

## MEDICAL INSURANCE & EMERGENCY EVACUATION

LSC will not accept guests to the 'Luxury Mobile Camp' unless comprehensive medical insurance valid in Kenya and Flying Doctor's Emergency Evacuation to Nairobi has been taken out by that guest and proof is provided prior to their arrival. Insurance should be arranged when the initial deposit is paid. Flying Doctors Emergency Evacuation will be included on your invoice unless proof of cover is provided. All other insurance must be arranged independently.

## WILD ANIMALS

Safaris in Africa entail a certain degree of risk. We advise our guests to always consult their guide before undertaking any activity that may bring them into an area populated by wild animals. Please be aware that these safaris may take guests into close contact with wild animals. Attacks by wild animals are rare, but no safari into the African wilderness can guarantee that this will not occur. Neither LSC, nor its employees, representatives or agents can be held responsible for any injury or incident on the safari.

## RATES

Whilst LSC will endeavour to adhere to those rates published on behalf of our properties, we do reserve the right to change rates without any prior notice. **Park & Conservation fees are bound by the local authorities and are subject to change.**

## DISCLAIMER

This agreement is made subject to and shall be governed and construed according to the laws of the Republic of Kenya. Neither LSC, nor any person acting for, through or on behalf of LSC shall be liable for any loss or damage whatsoever and, without restricting the generality of the foregoing, shall particularly not be responsible for loss or damage arising from any errors or omission contained in any brochure or other literature, late or non-confirmation or acceptance of bookings, loss or damage caused by delays, sickness, injury or death whether occasioned by negligence or not. In addition, LSC have the right at any time at its discretion to cancel any stay or the remainder thereof or make any alteration in route, accommodation, price or other detail and in the event of any tour being rendered impossible, illegal, or inadvisable by the weather, strike, war, government interference or any other causes whatsoever. The extra expense incurred as a result thereof shall be the responsibility of the guests and/or their agents. LSC may, at its discretion and without liability or cost to itself, at any time cancel or terminate the guest's booking and in particular without limiting the generality of the foregoing, it shall be entitled to do so in the event of the illness or the illegal or incompatible behaviour of the guest, who shall in such circumstances not be entitled to any refund. The person making the booking will, by the making of such booking, warrant that he or she has authority to enter into a contract on behalf of the other person included in such a booking and in the event of the failure of any or all of the other persons so included to make payment the person making the booking shall thereof assume personal liability for the total price of all bookings made by him / her.