

ZAMBEZI QUEEN
COLLECTION
BY MANTIS

CHOBE PRINCESS
2021 RACK RATE SHEET

PRIVATE & CONFIDENTIAL

DECLARATION

I, _____, on behalf of _____ hereby confirm receipt of the Terms and Conditions.

Signature _____

Date _____

2021 Rates	Rates per person per night sharing		Departure Dates (Minimum 2 night stay)		
	Standard Cabin RACK	Superior Cabin RACK	2 Nights (Departing Monday and Wednesday)	3 Nights (Departing Friday)	4 Nights (Departing Monday)
January	6 800	8 160	4, 6, 11, 13, 18, 20, 25, 27	1, 8, 15, 22, 29	4, 11, 18, 25
February	6 800	8 160	1, 3, 8, 10, 15, 17, 22, 24	5, 12, 19, 26	1, 8, 15, 22
March	9 145	10 975	1, 3, 8, 10, 15, 17, 22, 24, 29, 31	5, 12, 19, 26	1, 8, 15, 22, 29
April	9 145	10 975	5, 7, 12, 14, 19, 21, 26, 28	2, 9, 16, 23, 30	5, 12, 19, 26
May	9 145	10 975	3, 5, 10, 12, 17, 19, 24, 26, 31	7, 14, 21, 28	3, 10, 17, 24, 31
June	9 145	10 975	2, 7, 9, 14, 16, 21, 23, 28, 30	4, 11, 18, 25	7, 14, 21, 28
July	9 145	10 975	5, 7, 12, 14, 19, 21, 26, 28	2, 9, 16, 23, 30	5, 12, 19, 26
August	9 145	10 975	2, 4, 9, 11, 16, 18, 23, 25, 30	6, 13, 20, 27	2, 9, 16, 23, 30
September	9 145	10 975	1, 6, 8, 13, 15, 20, 22, 27, 29	3, 10, 17, 24	6, 13, 20, 27
October	9 145	10 975	4, 6, 11, 13, 18, 20, 25, 27	1, 8, 15, 22, 29	4, 11, 18, 25
November	9 145	10 975	1, 3, 8, 10, 15, 17, 22, 24, 29	5, 12, 19, 26	1, 8, 15, 22, 29
December	6 800	8 160	1, 6, 8, 13, 15, 20, 22, 27, 29	3, 10, 17, 24, 31	6, 13, 20, 27

Rates are:

- **Subject to room and rate availability**
- Quoted, invoiced and payable in ZAR
- Include 15% VAT
- Quoted per person per night on a double occupancy basis based on the set departures dates.
- Minimum of 2 night stay required to book a Chobe Princess
- Subject to a 30% single supplement for cabins occupied by one adult (limited availability per trip)

Child Policy:

- Children from age 7 are welcome on board the Chobe Princess
- Children aged 7-12 receive a 50% discount on the applicable adult rate
- Children aged 13 and older are considered adults and will be charged the applicable adult rate
- A 30% single supplement applies to single children
- Only one child between the ages of 7 and 12 can share a cabin with two adults. This is limited to one cabin per night per houseboat and is subject to availability at time of reservation

Rates include:

- Accommodation, all meals, soft drinks, mineral water, coffee tea and local beer & wine
- Guided water-based game viewing and birding
- Guided water-based fishing (all fishing is strictly catch and release)*
- Guided (non-professional) water-based photographic safari**
- Guided cultural tour of a local village
- Road transfers to and from Kasane International Airport and Kasane Immigration Office located on the Botswana side of the Chobe River***
- Boat transfers between Kasane Immigration Office and Namibia Immigration Office located on the Namibian side of the Chobe River***

* Subject to availability of fishing boats.

** Please note there is only 1 photographic boat which is subject to availability at time of reservation.

*** When arriving at the Kasane and Namibian Immigration Offices guests need to fill in the required immigration forms to gain access and departure permission from the relevant authorities. This process can take between 45 to 60 minutes to complete and needs to be considered in terms of timing and pre-planning.

Rates exclude:

- **Community development levy (ZAR 75 per person per night).** The Community Development Levy will reflect as a separate line item on all invoices issued. The funds collected will supplement our community projects and initiatives run by the Zambezi Queen Collection to assist with education, health care and basic community services
- Air tickets & visa fees, additional transfers to/from Zambia, Zimbabwe and Namibia or any of the nearby Kasane lodges
- Premium alcoholic beverages (such as sparkling wine, spirits & dessert wines), curio store purchases and gratuities (discretionary)
- A land-based 4x4 game drive in Botswana's Chobe National Park

Booking & Payment policy:

- Provisional reservations will be held for a maximum of 14 days, thereafter it will be automatically released
- Any discrepancies on the confirmation or invoice must be addressed with reservations within 7 days of issue
- Reservations made less than 60 days prior to arrival will require full pre-payment at time of booking
- No credit card payments will be accepted for any tax invoices issued to a tour operator or travel agent. All bank charges are for the account of the tour operator or travel agent

Deposit payments:

FIT (1 – 7 pax):

- 30% deposit is due within 7 days of invoice date
- 70% balance payment is due 60 days prior to arrival

Group (8 – 26 pax):

- 10% deposit is due within 7 days of invoice date
- A further 40% deposit is due 120 days prior to arrival
- 50% balance payment is due 60 days prior to arrival

Tour Series (Min. of 8 pax for 3 + trips per year):

- 10% deposit is due 180 days prior to arrival
- A further 40% deposit is due 120 days prior to arrival
- 50% balance payment is due 60 days prior to arrival

Cancellation Policy:

- Only written cancellations will be accepted. An acknowledgement of the cancellation will be sent from the reservations department
- Chobe Princess reserves the right to release bookings should payment not be received by the requested date.

FIT (1 – 7 pax):

- 30% of fee if cancellation is less than 90 days prior to arrival
- 100% of fee if cancellation is less than 60 days prior to arrival

Group (8 – 26 pax) & Tour Series (Min. of 8 pax for 3 + trips per year):

- 10% of fee if cancellation is less than 180 days prior to arrival
- 50% of fee if cancellation is less than 120 days prior to arrival
- 100% of fee if cancellation is less than 60 days prior to arrival

Tour Guide Policy:

- Please note that there is no tour guide cabin on the Chobe Princesses, therefore the guide will be accommodated at Ichingo Chobe River Lodge unless there is a room available on the Chobe Princess 24 hours prior to arrival. The guide rate is ZAR 2 600 per night
- Should the guide need to stay on board the Chobe Princess then the per person sharing rate will be charged

Special rates are available for:

- Exclusive use, honeymoon and repeat guests. Available on request.

Waiver:

- Available rates and dates are subject to change at management discretion
- Account Holders: Full payment is required within 30 days from travel date and 2.5% interest will apply for late payments. Chobe Princess reserves the right to withdraw the account facility
- Chobe Princess retains the right to admit or remove any guests whose behaviour impacts negatively on the hotel property, other guests and/or staff
- Please note no babysitting services, separate activities and/or menus are available for children