

CHOBE PRINCESS

AFRICAN RIVER SAFARI

BY MANTIS

INFORMATION PACK



A RELAXED INTIMATE RIVER SAFARI

Moving along the banks of the great Chobe River, our three Chobe Princesses offer unparalleled sophistication in one of the most remote locations in the world with our all-inclusive African river experience. With only a small number of guests per boat staying in one of the three Chobe Princesses is like being on your very own houseboat. The Chobe Princesses navigate up to 50km of the Chobe River, allowing guests to explore many different vantage points of the river. Each houseboat comes with a host, team of helpful staff, a skilled chef for your delicious meals, and a talented team of river guides to provide you with the best insights and experience. Choose from a range of exciting activities from wild river safaris, fishing, birding and cultural tours on-and-off land. The entire boat can also be booked exclusively, giving you your very own private villa on the water. Each houseboat is equipped with a relaxed open plan lounge, bar and dining area, outdoor viewing deck with loungers and a plunge pool, showcasing unobstructed views of the African landscape and wildlife.

The Chobe Princesses sail on scheduled weekly departures every Monday for (two-nights or four-nights), Wednesday (two-nights) and Friday for (three-nights).



AN EXCLUSIVE & UNIQUE AFRICAN EXPERIENCE

Onboard you will be greeted by your very own team of staff. Your host will give you an introduction and safety briefing, while your chef prepares your lunch. Your rooms will be cleaned and turned down daily by our attentive housekeeping staff. Whatever you choose to do, your day trips will be personalised and flexible because you'll be sharing the tender boats with a small number of guests. Alternatively put your feet up and relax on the front deck, hop in the plunge pool to cool off from the African sun, or brush up on your birding knowledge in our comfortable lounge area with stunning panoramic views.

OUR ALL-INCLUSIVE PACKAGE INCLUDES



WEATHER, SEASONS & TIME ZONES

The time zone is GMT / UTC +2.

There is no best or worst time to visit the Chobe area, because every month offers visitors something special. However, if you're looking for a pure wildlife experience, the drier winter months from May to October see greater concentrations of game along the banks of the Chobe River. The summer months from November to April see the birdlife explode with the addition of the summer migrants to the area. If you're a fishing enthusiast, you'll be excited to know that we have excellent fishing through the summer and winter – it's just that the techniques we use change.

ACCOMMODATION

Two of the 18-metre Chobe Princesses contain four cabins, while the third is slightly larger with five cabins. Each of the 13 cabins sleeps two people and can be converted either to a king-sized bed, or in two single beds if you prefer.

All cabins are equipped with:

- Air-conditioning
- Large sliding windows
- En suite bathroom (shower only)
- Electronic safe
- Hairdryer (available on request)
- Towels and bathroom amenities
- Gown and slippers



ACTIVITIES

Our itinerary is flexible so while we have a range of activities on offer, you can choose just how much you want to pack into your holiday or how relaxed you want to be. Hop on a tender river safari boat to get up close to some of the stunning wildlife, try your luck at catching a legendary Tiger Fish, check off over 450 birds on a guided birding safari, or go on land and visit Impalila Island's 2000-year-old Baobab tree and the authentic cultural village on the island.

- Guided water-based game viewing and birding
- Guided water-based fishing (all fishing is strictly catch and release)*
- Guided (non-professional) water-based photographic safari**
- Guided cultural tour of a local village
- Road transfers to and from Kasane International Airport and Kasane Immigration Office located on the Botswana side of the Chobe River***
- Boat transfers between Kasane Immigration Office and Namibia Immigration Office located on the Namibian side of the Chobe River***

* Subject to availability of fishing boats

** Subject to availability of photographic boat

*** When arriving at the Kasane and Namibian Immigration Offices guests need to fill in the required immigration forms to gain access and departure permission from the relevant authorities. This process can take between 45 to 60 minutes to complete and needs to be considered in terms of timing and pre-planning.

CHILDREN & FAMILIES

Experience the magic of an African family holiday and allow your kids imagination to run free. The Chobe Princesses welcomes children age 7 upwards. Children aged between 7 to 12 will receive a 50% discount on the applicable adult rate and a 30% single supplement applies to single children. Children aged 13 and older are considered adults and will be charged the applicable adult rate. Only one child between the ages of 7 and 12 can share a cabin with two adults. This is limited to one cabin per night per houseboat and is subject to availability at time of booking. Please note that no babysitting services, separate activities and/or menus are available for children.

Our houseboat is perfect for hosting special occasions from weddings, birthdays, anniversaries and more. Please let us know if we can assist you and your guests with any special arrangements to facilitate your celebration and create memorable moments. Please note all ages are permitted if you book the boat on exclusive use basis.



GENERAL INFORMATION

- Visa may be required dependent on nationality
- Travel insurance required
- The Chobe Princess houseboats are situated in a malaria area therefore we advise that you take malaria prophylactics
- No drones allowed

RATES EXCLUDE

- Air tickets and visa fees
- Shared or private road transfers from airports other than Kasane International Airport (can be arranged at an additional cost)
- Premium alcoholic beverages (such as sparkling wine, spirits & dessert wines)
- Gratuities (discretionary)
- Community development levy: The community development levy will reflect as a separate line item on all invoices issued. The funds collected will supplement our community projects and initiatives run by the Zambezi Queen Collection to assist with education, health care and basic community services.

GETTING THERE

The Chobe Princess houseboats are located on the Namibian side of the Chobe River and moor in various locations along the river. If you're on a self-drive safari, secure parking can be arranged for your vehicles next to the Kasane Immigration Office in Botswana. The GPS co-ordinates are S 17° 46' 48" / E 025° 11' 23". Please advise at time of booking whether you require secure parking.

If you are flying in there are four main access points by air:

- Kasane International Airport, Botswana (BBK) is about 15 minutes from the Kasane Immigration Office
- Victoria Falls Airport, Zimbabwe (VFA) is about 1 ½ hours from the Kasane Immigration Office
- Livingstone Airport, Zambia (LVI) is about 2 hours from the Kasane Immigration Office
- Katima Mulilo Airport, Namibia (MPA) is about 2 ½ hours from the Botswana Immigration Office



ON ARRIVAL & DEPARTURE

On arrival at the Kasane Immigration Office in Botswana a Chobe Princess staff member will meet you and assist you in the formalities at passport control exiting Botswana and load your luggage into a tender boat. From here you will travel by tender boat across the Chobe River to the Namibian Immigration Office. Guests are advised to wear comfortable shoes, a hat and sunscreen as there is a short walk to the immigration office. This process can take between 45 and 60 minutes based on the amount of people entering and exiting the immigration offices. Once you are stamped into Namibia you will be transferred to your Chobe Princess houseboat.

Both the Kasane and Namibia Immigration Offices open at 07h30 and close at 16h30 daily, you must get there no later than 16h00 to have time to check-in.

- Should guests know beforehand that they'll arrive at the Kasane Immigration Office before 13h00 on the day of their arrival, please notify our reservations office 48 hours before arrival, so we can make arrangements for your waiting period.
- Collection is from 13h00 on day of arrival
- Drop off is from 08h30 on day of departure

AT A GLANCE

Cabins	13 (5 on Chobe Princess 1, 4 on Chobe Princess 2 & 3)
King-sized bed convertible to twin	Yes
Triple cabins	1 (limited to 2 adults and 1 child)
En-suite bathroom	Yes (shower only)
Children	Yes (7 years and older)
Single traveller supplement	Yes, 30% supplement
Public plunge pool	Yes (upper deck)
Air-conditioning	Yes
Room fans	Yes
In room safe	Yes
Hairdryer	Yes (on request)
Laundry	No
Disabled guest	No
Wi-Fi	No (limited mobile and roaming connection)
Special dietary requirements and allergies	Yes, with prior notice. Unfortunately we're not able to cater for Halaal and Kosher guests due to the remote location.
Communal bar	Yes (upper deck)
Communal lounge	Yes (upper deck)
Flights & airport	Kasane International Airport is the closest airport 15 minutes by road from the Chobe River. Victoria Falls and Livingstone International Airport are 1.5 - 2 hours by road from Kasane. Flights depart daily from Johannesburg and Cape Town into Kasane, Victoria Falls and Livingstone. Please note flights are excluded from our rates.
Airport transfers	Complimentary road transfers to and from Kasane International Airport are included in the rate. Road transfers to or from Victoria Falls and Livingstone international airports are available on request, at an additional charge.
Set departures	The Chobe Princesses sail on scheduled weekly departures every Monday (two-nights or four-nights), Wednesday (two-nights) and Friday (three-nights).
Sailing information	The Chobe Princesses traverse up to 50km of the Chobe River. Please note that sailing is dependent on weather conditions, water levels, and operational factors.
Conservation/entrance fees	No
Gratuuity recommendation	At your own discretion
Power	220v AC in Cabins. Three-pronged and two pronged South African plugs.
Payment information	We accept the Namibian Dollar, South African Rand, Botswana Pula and US Dollar. Cash only onboard the Chobe Princess, no card machine.
Dress code	Casual

ZAMBEZI QUEEN COLLECTION

BY MANTIS

KASANE IMMIGRATION OFFICE ADDRESS

Regional Immigration Office Kasane, Botswana
GPS co-ordinates are S 17° 46' 48" / E 025° 11' 23".

EMERGENCY CONTACT

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