



RESERVATION TERMS AND CONDITIONS

These terms and conditions will apply to all bookings made or amended by any person, whether a booking is made by an agent or Tour Operator for its clients or by a guest making a booking directly.

ALL RESERVATIONS ARE SUBJECT TO THE ACCEPTANCE OF OUR STANDARD TERMS AND CONDITIONS WHICH ARE SENT TO YOU IN A SEPARATE ATTACHMENT

GENERAL

- Rates are Based on per-person sharing per night unless otherwise stated.
- Quoted in South African Rand (ZAR) unless otherwise stated.
- South African rates include 15% VAT (VAT is determined by South African Government Regulations and is subject to change)
- Rates are valid for the year 2023.

GUEST POLICIES

- Strictly no pets allowed on any premises.
- Smoking is permitted in designated areas.
- Littering and feeding of animals are prohibited.
- Check-in time: 2 pm / Check-out time: 10 am

SINGLE SUPPLEMENT

Single occupancy of a room against a special will be allocated on a fair use basis (50% single supplement applies)

PAYMENT POLICY

- A 50% deposit is to be made within 48 hours to confirm the booking.
- A booking is held as provisional until the deposit is received.
- The balance of payment is due 30 days before arrival.
- If a booking is made within 45 days of arrival, full payment is due on confirmation.

CANCELLATION POLICY

- Cancellations are only accepted in writing.
- Once the booking is confirmed and then cancelled an admin fee of 15% of the deposit will be charged

Other Cancellation Fees:

- Deposit forfeited between 60 and 46 days of arrival: 30%
- Deposit forfeited between 45 and 31 days of arrival: 70%
- Deposit/payment forfeited 30 days or less from arrival: 100%

* We recommend you take out comprehensive travel insurance which covers cancellation. Bundox accepts no liability should you chose not to take travel insurance.

CHILD POLICY

BUNDOX EXPLORER CAMP

- Children aged 6 – 12 are welcome provided the camp is booked out exclusively.
- Children aged 12 and over are welcome at Bundox Explorer Camp. Children are charged at the full adult per person per night sharing rate Children under 16 will not be allowed to walk.
- Parents are reminded that this is a semi-fenced camp and all children are to be strictly supervised by their parents or guardians at all times

BUNDOX SAFARI LODGE

- Children of all ages are welcome at Bundox Safari Lodge
- Children under the age of 4 stay free provided they share with their parents
- Children between the age of 4 - 12 are charged at 50% of the adult per person per night sharing rate

WWW.BUNDOX.CO.ZA

RESERVATIONS@BUNDOX.CO.ZA | +27 (0) 72 523 2796



- Children under the age of 6 years are not permitted on game drives, except on a specially arranged private vehicle
- Children between the ages of 6 - 12 years of age will be permitted on game drives at the sole discretion of management and the safari
- Children of 12 and over are charged at the full adult per person per night sharing rate
- Please note that we do not provide camping cots or high chairs

BUNDOX VILLAS

- Children of all ages are welcome at Bundox Villas
- Children under the age of 4 stay free provided they share with their parents
- At certain villas, there are platforms higher than 1 m above the ground with no barrier fencing. Used at own risk and adult supervision is required.

BUNDOX RIVER LODGE

- No children under 16 years of age are allowed at Bundox River Lodge. Children aged 12 years and older are welcome provided the camp is booked out exclusively.
- Children under 16 will not be allowed to walk.

MANKWE TENTED RETREAT

- Children of all ages are welcome at Mankwe Tented Retreat and must share a tent with their parents or an adult guardian
- Children under the age of 4 stay free provided they share with their parents
- Children between the age of 4 - 12 are charged at 50% of the adult per person per night sharing rate
- Children of 12 and over are charged at the full adult per person per night sharing rate
- Children below 12 years of age will be permitted on game drives at the sole discretion of management and the safari guide
- All children are to be strictly supervised by their parents or guardians at all times
- No children are allowed at the lower swimming pool and bar area
- Please note that we do not provide camping cots or high chairs

GROUP POLICY

BUNDOX EXPLORER CAMP & BUNDOX SAFARI LODGE & BUNDOX RIVER LODGE

A group is deemed to be a minimum of 8 guests

MANKWE TENTED RETREAT

A group is deemed to be a minimum of 12 guests

ACTIVITIES

BUNDOX EXPLORER CAMP & BUNDOX RIVER LODGE

Activities include 2 game drives per day

BUNDOX SAFARI LODGE

A full list of activities and spa treatments offered to guests is available upon request

BUNDOX VILLAS

A full list of activities in the area offered to guests is available upon request

MANKWE TENTED RETREAT

Activities include 2 experiences per day (Each day 2 different experiences will be on offer)

- * Morning or afternoon game drive
- * Bush breakfast
- * Star gazing safari
- * Sundowner game drive
- * Boma dinner



RESERVATIONS CONTACT DETAILS
RESERVATIONS - DIRECT BOOKINGS

reservations@bundox.co.za

+27 (0) 72 523 2796

Office hours: 24-hour service / online booking available

SALES - TRADE BOOKINGS

sales@bundox.co.za

+27 (0) 83 564 4331

Office hours: 07h00 to 17h00 (GMT +2)



WWW.BUNDOX.CO.ZA

RESERVATIONS@BUNDOX.CO.ZA | +27 (0) 72 523 2796