



Coronavirus in South Africa

As events around the world continue to unfold with respect to the coronavirus pandemic, we find ourselves together in a set of unusual and difficult circumstances. The safari industry is having a serious case of déjà vu as fear surrounding the coronavirus in Africa has already gripped and panicked travelers. Wildside Africa and Bundox Safari Company has some advice for all our safari travelers.

Don't cancel your African safari!

Your 2020 safari dreams can still be lived out in one or more of our extraordinary wilderness destinations of your choosing.

Changing the date of that booked holiday rather than seeking a refund will save the tourism industry.

Instead of giving up on an experience of a lifetime because of the alarm about coronavirus, make a fully informed decision by speaking directly to your safari tour operator, accommodation and airlines about your safety concerns. Don't let coronavirus steal your African safari holiday.

Important Information

Given the unprecedented impact of coronavirus (COVID-19) we have updated our Booking Conditions and cancellation policies to adapt to the constantly evolving nature of this pandemic. The most recent update took immediate effect on 1 March 2020.

SATSA has recommended the following cancellation policy:

- * Groups: No penalties until **90 days before arrival**.
- * Individual bookings: No penalties until **45 days before arrival**

Kindly note if your reservation falls into the cancellation policy, you will receive a credit for your reservation that you may use within 1 year.

As you are aware, a national lockdown has been announced for South Africa as of March 26th 00:00 until the 16th April 2020.

We will be available during the shutdown for any inquiries or future safari bookings that are required.

Herewith a list of contacts and email addresses for any enquires:

Central Reservations: Lene' Venter - reservations@bundox.co.za

Accounts: Ida Smith – accounts@bundox.co.za

To all our guests and travel partners firstly we would like to thank you for all your support in the past years. From our family to yours we urge you to keep safe and we look forward to welcoming you to the great outdoors and the wild world when the time is right..