

Front Desk and Check-in



Transport

Vehicles have been disinfected prior to leaving for you.



Reception

There will be disinfectant atomizer available for the guests, their luggage, and other belongings.



We have a pedal-operated hand basin so that guests can wash their hands upon arrival



The Reception has a protective division between the staff and the client.



Our receptionists use a mask or face shield.



No-contact digital check-in is implemented.



Disinfected room keys are will provided, during check-in.



Our reception area is disinfected regularly

Rooms



All our rooms have independent A/C units.



We handle 50% occupation in our hotel.



The rooms have been disinfected at least 24 hours prior to being assigned again.



We always disinfect the locks, remote controls for the A/C, TV, and light switches.



The mini-bar products will be provided during Check-in, at the request of the client.



Room cleaning will be the guest's decision: daily, every 2 days, or only 1 time during your stay.

Restaurant and Service



The tables are positioned with the required distance between them.



Laminated menus are previously disinfected, and a digital version (QR code) is available.



All tables are fully disinfected after each use.



The cutlery will be disinfected prior to the client's arrival.



We offer room service for enhanced security.



Security and prevention by personnel when coughing and sneezing occur and for hand washing procedures.



We implement a strict control at the entrance to the kitchen for our personnel and a rigorous food handling protocol.

General Protocol for the whole Hotel



Our staff use a mask or face shield for your security



We have stations with alcohol gel in different points of the hotel



Floor markings indicate the required distance between guests



All staff have been trained in the Sanitary Protocols of prevention and security