

GROOTBOS

Private Nature Reserve

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FAQs

What time can we check-in?

From 14h00 on the day of arrival.

When do I need to check-out?

You need to check-out by 11h00 (late check-outs only on request).

Do the Suites have internet access?

Yes, all our suites are equipped with internet access. Wireless internet is available in the main lodges as well.

Do you offer room service?

We don't offer room service due to the nature of the setup of our suites.

When is the full payment for my accommodation due?

Full payment is due 30 days prior to arrival. You can pay via credit card (AMEX, VISA and Mastercard) as well as bank transfer.

What is included in your rate?

All meals (breakfast, lunch and 6-course dinner), soft drinks, water, tea & coffee, minibar as well as all land-based activities.

What activities are not included in my stay?

Boat-based whale watching (July - December), Dyer Island boat trip (January - June), shark cage diving, scenic flights, spa treatments, beach horse riding, fat biking, Lady Stanford River Cruise and quad biking.

Which time of the year is the best for whale watching?

From July – December.

Which time of the year is the best time to view the Cape Floral Kingdom?

From July – December.

How far are you situated from the Garden route?

Grootbos is conveniently situated between Cape Town and the start of the Garden Route.

How far are you situated from Cape Town?

160km's (100 miles) – which is about a 2-hour drive.

